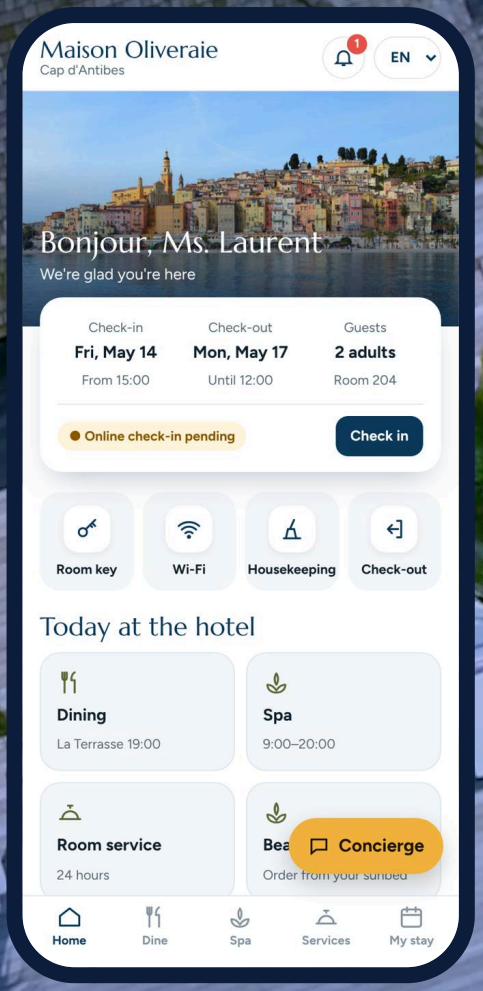
kleffa

HOTEL GUEST APP · 2026



THE GUEST APP FOR INDEPENDENT HOTELS

Faster service for every guest. More revenue from every stay.

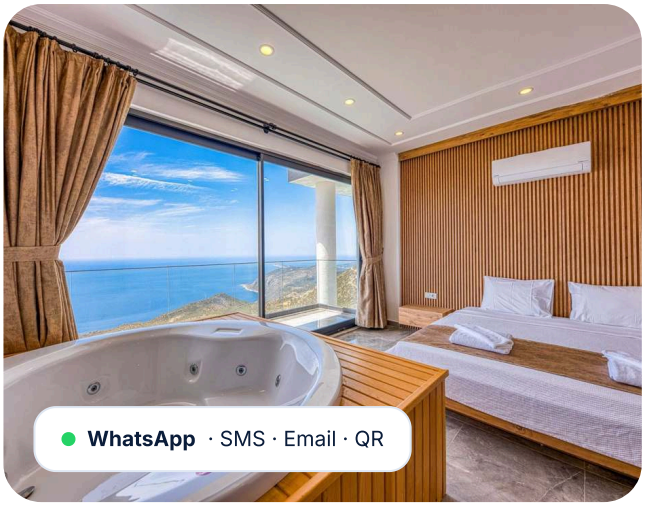
The key to every stay.

No app download | Beach & pool ordering | 16 languages | Live in 7 days or less | From €39 / month

NO DOWNLOAD

Nobody downloads an app for a four-night stay

Guests open your app from a QR code in the room or on the sunbed, or from a link by WhatsApp, SMS or email. It runs in the phone's browser, in the guest's own language, with your name, logo and colours.



Beach & pool ordering

Sunbed QR codes. Orders go straight to the kitchen and bar.

Room service

Photo menus, prices, allergens and live order tracking.

Spa & restaurants

Treatments, time slots and table bookings in one tap.

Kleffa AI concierge

Answers guests day and night, in their language.

Check-in & key

Online check-in, digital key and digital check-out.

Housekeeping

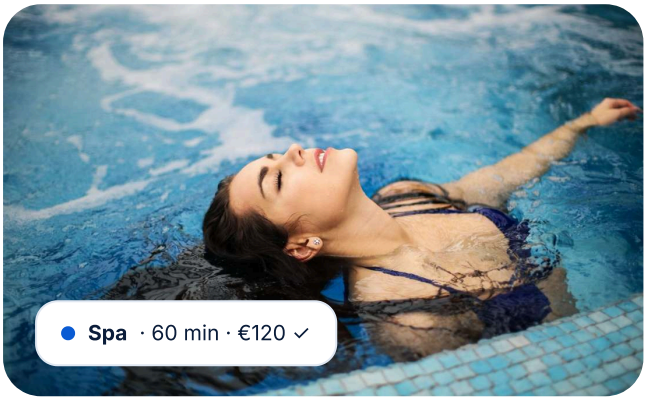
Towels, pillows or cleaning time, sent to the right team.

Offers & upgrades

Late check-out, upgrades and packages at the right time.

Direct rebooking

Guests book their next stay with you, no commission.



EXTRA REVENUE

Spa, dining and upgrades that sell themselves

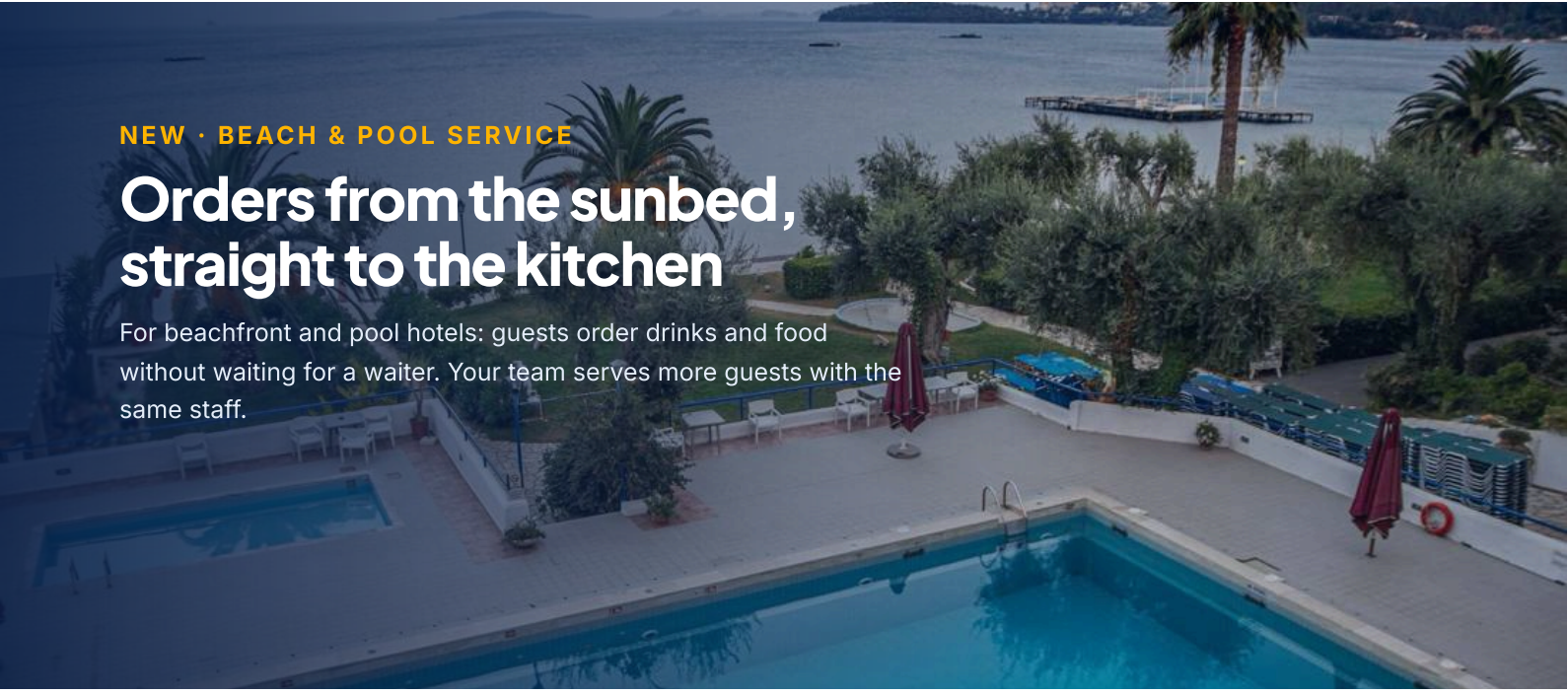
Show the right offer at the right moment of the stay. Requests reach your team instantly, and every euro is yours: Kleffa takes no commission.

0
apps to download

16
languages available

≤7 days
from first call to live

0%
commission on your sales



NEW · BEACH & POOL SERVICE

Orders from the sunbed, straight to the kitchen

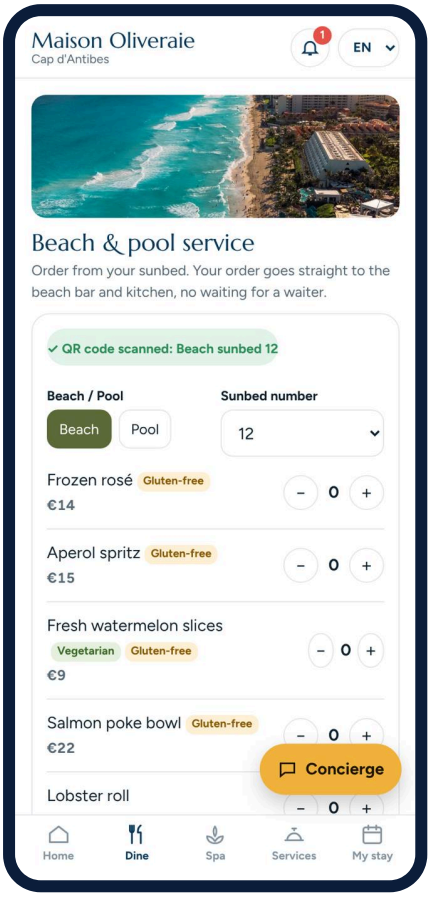
For beachfront and pool hotels: guests order drinks and food without waiting for a waiter. Your team serves more guests with the same staff.

1 — Scan
Each sunbed and lounger has its own QR code.

2 — Order
Photo menu, prices and allergens, in the guest's language.

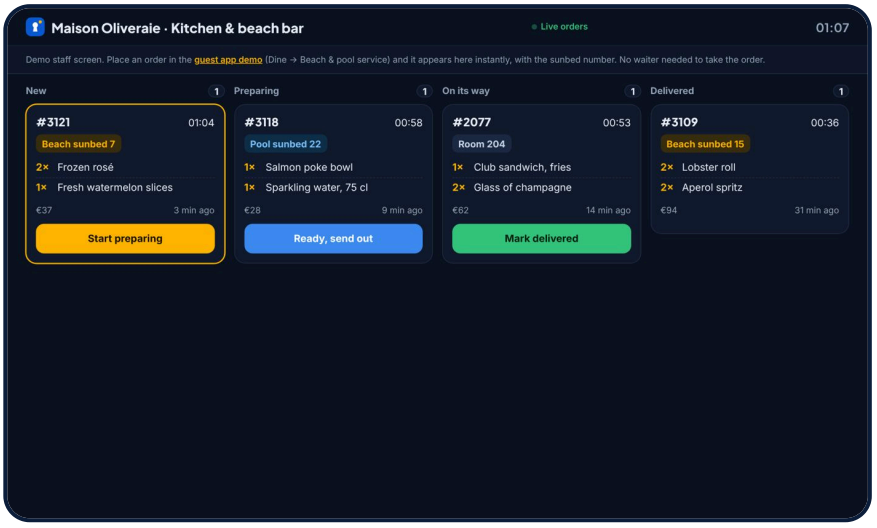
3 — Kitchen screen
The order appears at the kitchen and bar with the sunbed number.

4 — Delivered
Staff tap to update, the guest follows the order live.



KITCHEN & BAR SCREEN

Every order, every sunbed, on one screen



No waiter
needed to take orders

0 lost
orders or wrong sunbeds

More sales
per guest, all day

SIMPLE PRICING

A fixed monthly plan. No commission. Cancel any time.

Pay the setup and first month today; the monthly plan starts after a 1-month free trial.

Essential

€39 /month

+ €190 one-time setup

- Branded guest web app, no download
- Dining, spa and hotel information
- Room QR cards, print-ready
- Up to 3 languages
- 2 content updates a month

MOST POPULAR

Plus

€89 /month

+ €290 one-time setup

- Everything in Essential
- Spa and table booking requests
- Room service ordering
- Beach & pool ordering
- Kitchen & bar screen
- Offers and upsells
- Direct-booking button
- AI concierge chat

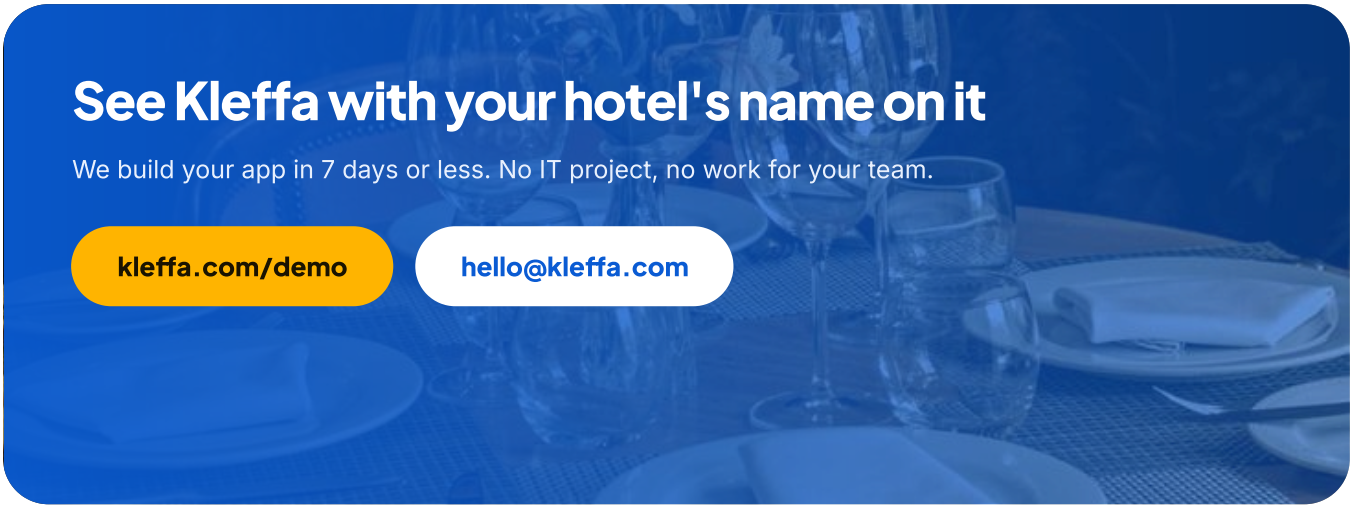
Premium

€149 /month

+ €390 one-time setup

- Everything in Plus
- Online payment for orders and offers
- Monthly guest activity report
- Unlimited languages (16+)
- Unlimited content updates

Prefer yearly billing? Save 10% on the monthly fee (setup fee unchanged). Secure card payment by Revolut (Visa, Mastercard). Prices excl. VAT where applicable.



See Kleffa with your hotel's name on it

We build your app in 7 days or less. No IT project, no work for your team.

kleffa.com/demo

hello@kleffa.com